



Х

We're here to help. Visit our <u>COVID-19 Resource Center for small businesses</u>.



Home

- > Set Up Your System
- > Connect devices to each other
- > Connect a Clover Station 2018 to a customer-facing Clover Mini

Connect a Clover Station 2018 to a customerfacing Clover Mini

In this article

- Add a customer-facing Clover Mini
- Manage a customer-facing Clover Mini

Tether a customer-facing Clover Mini to a merchant-facing Station 2018.

Add a customer-facing Clover Mini

As a customer-facing device, the Clover Mini displays information that only customers are meant to see. When not in use, the device displays the merchant's business name on its screen. When in use during a transaction, the customer-facing Clover Mini prompts for the customer to pay, sign, and enter their PIN. If tip is enabled, it prompts for a tip.

Place your customer-facing Mini at a location that best suits your customers. Place your merchantfacing Mini, Station, or Station 2018 in a location that you or other employees can reach. Setting up your devices include:

$\left(1\right)$

Tethering (physically connecting) your two devices.

2

Installing the USB Pay Display on both the merchant-facing device and customer-facing Mini. This app is only available on Clover Mini and Clover Station.

To connect your Station 2018 to your Mini:



The USB connection cord must have a type A USB on one end and type B USB on the other end.



2

Plug in the Type A USB connector to one of the 4 USB ports on Clover Station 2018 hub.



Plug in the Type B USB connector to the second port from the left on Clover Mini hub.

Station 2018 is your merchant-facing device and Mini is your customer-facing device.



To install the USB Pay Display app:

The USB Pay Display app must be installed on both the merchant-facing Station 2018 and customer-facing Mini.

This app is only available on Mini, Station, and Station 2018.

$\left(1\right)$

After connecting the USB cable between a merchant-facing Station 2018 and customer-facing Mini, you will automatically be prompted to install **USB Pay Display** app.

If you are not automatically prompted to install the app, open the **More Tools** app to get to the App Market. Tap **USB Pay Display** app.

2

Tap Install.



Tap the Accept & Install to confirm the installation.

★ The USB Pay Display app must be installed on both the merchant-facing and customerfacing devices. $\left(1\right)$

Afer installation completes, tap **USB Pay Display** to launch the customer-facing Mini display. The merchant name will display on the device and your device is set up properly. If you see an error message on either device:

- -- Check the USB cable connections between devices is as shown in the image above.
- -- Check that both devices have USB Pay Display app installed.

Manage a customer-facing Clover Mini

At anytime, (optimally, when customers are not present), the customer-facing Clover Mini can be managed by a merchant and be used as a merchant-facing device.

- Switch your customer-facing device to merchant-facing
- Switch your merchant-facing device to customer-facing

To switch from merchant-facing Clover Mini mode to customerfacing mode:

$\left(1\right)$

Tap **USB Pay Display** app to launch the customer-facing Clover Mini display. A screen showing how to exit customer-facing mode displays for a few seconds. If you do not want this screen to show up again, check the **Don't remind me again** checkbox.

2

If you are in the process of a transaction, the payment process will continue. For example, if you enabled tips, the tips screen will display next.

Otherwise, Clover Mini should display "Welcome to [Business Name]" when it is in customer-facing mode.

To Switch Clover Mini from customer-facing to merchant-facing mode:

$\left(1\right)$

On customer-facing Clover Mini, use both hands to tap each one of the 4 corners of the touchscreen at the same time.

2

Log in to the Clover Mini, which is now functioning as a merchant-facing device.

How was this article? 🧉 🗧

Home

- > Set Up Your System
- > Connect devices to each other
- > Connect a Clover Station 2018 to a customer-facing Clover Mini